

HVIA MEMBER SERVICES

Making the most of your HVIA membership



EMPLOYERassist industrial relations and human resources hotline

EMPLOYERassist is a **free service** to HVIA member companies. The dedicated telephone hotline service provides professional advice to employers on industrial relations and human resource issues.

Advice to employers includes:

- Terms and conditions of employment as per the Modern Awards, Fair Work Act 2009 and the National Employment Standards.
- Performance Management
- Redundancy and terminations
- Enterprise Agreements
- Workers Compensation Claims and return to work
- Union relationship management
- General recruitment, engagement and retention advice

Call today on:
1300 MY HVIA
(1300 694 842)
to speak to our
qualified HR and IR
professionals
Monday to Friday
9.00am - 5.00pm

HVIA members can engage **EMPLOYERassist** services to provide additional services outside those offered through the telephone hotline service.

Members will be advised of costs in advance of any work undertaken.