

Get Ready for the West Gate Tunnel

Industry Webinar

28 NOVEMBER 2025



Department
of Transport
and Planning

Welcome

Industry Webinar

Praveen Reddy

Executive Director, Freight Victoria

Freight Victoria



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West Gate Tunnel Project

Industry Webinar

Paul Smith

Deputy Director, Traffic & Network Planning

Major Road Projects Victoria



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Getting ready for West Gate Tunnel

Paul Smith, Deputy Director of Traffic and Network Planning WGTP-Major Road Projects Victoria

In partnership with



M4 West Gate Tunnel at a glance



Exit ramp to Appleton Dock Road



Entry and exit ramps at MacKenzie Road



Hyde Street ramps

New entry ramp to elevated Footscray Road





**Direct access
to the Port of
Melbourne**

4.6m
clearance in
West Gate
Tunnels



**Express
lanes**



**50% more
capacity**



**Smart road
technology**

**17 sets
traffic lights
bypassed**

Designed for freight

Height detection

Warning signs and automatic over-height vehicle detection technology will protect the height limit for both West Gate Tunnels (4.6m)

OSOM and placarded loads

OSOM vehicles and placarded loads are not permitted in the tunnels and should exit the freeway at Hyde Street

Non-residential routes

Two new freeway entry and exit ramps on Hyde Street will provide direct non-residential routes to and from the port for OSOM vehicles and placarded loads

Shared access with light vehicles

Cars and light vehicles will also be able to use these ramps as well as the tunnels and all new infrastructure

Enquiries and feedback

Authority	Topics	Contact information
Transurban and Linkt	<ul style="list-style-type: none">○ Tolling○ West Gate Tunnel operation	<ul style="list-style-type: none">○ Phone: 1300 556 533○ Email: keyaccountsmelb@linkt.com.au○ Web: linkt.com.au/westgatetunnel
VIDA Roads (WGTP)	<ul style="list-style-type: none">○ Project related queries	<ul style="list-style-type: none">○ Phone: 1800 105 105○ Email: wgtp-info@vida.vic.gov.au
Freight Victoria (DTP)	<ul style="list-style-type: none">○ No-truck zones	<ul style="list-style-type: none">○ Email: freightvictoria@transport.vic.gov.au

Tolling

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Eli Goodhardt
Traffic Director
Transurban



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Operating the M4 West Gate Tunnel

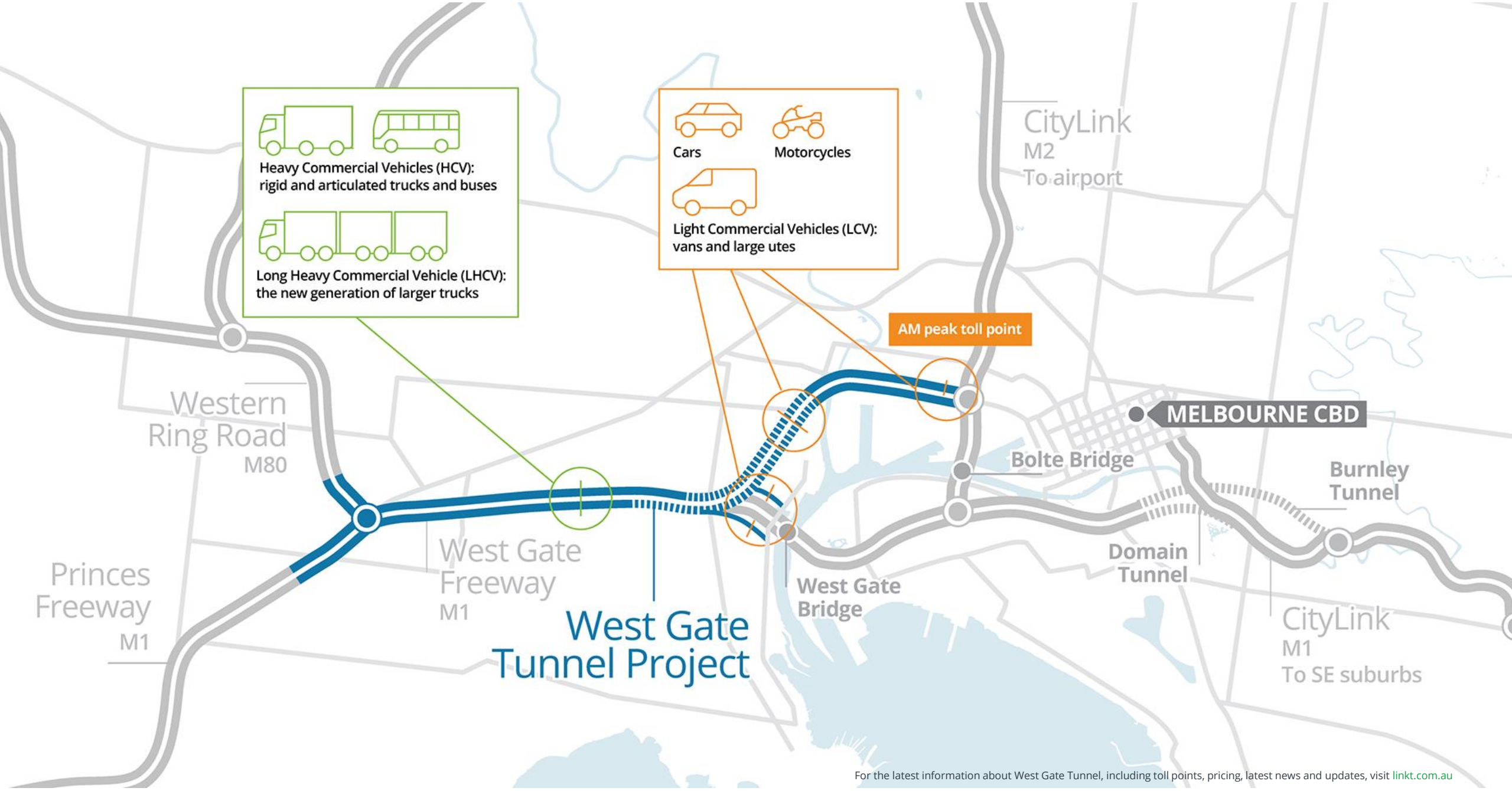
Eli Goodhardt

West Gate Tunnel Traffic Director, Transurban

Safer and smoother journeys between the west, city and port

- Transurban will operate the M4 West Gate Tunnel Tollway and the rebuilt M1 West Gate Freeway between the M80 Ring Road and West Gate Bridge, with an extended area for incident response along the West Gate Freeway.
- The toll point for heavy and long vehicles is located on the West Gate Freeway between Millers and Williamstown roads. This toll covers travel on the upgraded freeway, the new ramps between the freeway and Spotswood, the new tunnels, and connections to the port; city; and M2 CityLink.
- Transurban will be watching the roads 24/7, using the latest smart motorway innovations and proactive incident response, to keep the network running safely and smoothly.





For the latest information about West Gate Tunnel, including toll points, pricing, latest news and updates, visit linkt.com.au

Heavy vehicle tolls

Pricing shown is for the quarter ending 31 December 2025 in anticipation of a December 2025 opening. Toll prices rise a small amount – typically a few cents – each quarter, in line with contract requirements.

	Heavy Commercial Vehicles (HCV): rigid and articulated trucks and buses	Long Heavy Commercial Vehicles (LHCV): the new generation of larger trucks 26 metres or longer
Single trip	West Gate Freeway (Day): \$19.78 (Night): \$13.19	West Gate Freeway (Day): \$29.67 (Night): \$19.78
Multi-trip discount	<ul style="list-style-type: none"> • First 4 trips: Trucks pay full single trip toll • Trips 5 to 8: Trucks pay 50% of single trip toll • Trips 9 and above: No further charges <p style="text-align: right;">For the latest information visit linkt.com.au/westgatetunnel</p>	
Multi-road trip cap	\$36.81 between 6am and 8pm \$24.54 between 8pm and 6am	\$55.22 between 6am and 8pm \$36.81 between 8pm and 6am

Infrequent users can purchase up to six 24-hour passes per year for unlimited travel in a 24-hour period.

West Gate Tunnel information

Height

- 5.9m clearance along over-height route.
- 4.6m height restriction for the West Gate Tunnel.
- 6.1m height clearance under veloway and new elevated motorway above Footscray Road.
- 5.4m bridges that are standard VicRoads clearance.

Mass limits

- Existing bridges/ramps along West Gate Freeway strengthened to 75% of SM1600 design standard (120 tonnes).
- All new structures built as part of West Gate Tunnel Project designed for full SM1600 standard (160 tonnes). This includes tunnels, viaducts and Wurundjeri Way extension.

Permits

- Check conditions via National Heavy Vehicle Regulator Network Map.
- Requirements vary depending on type of vehicle and where you travel.
- You might need a permit if the vehicle's size or load exceeds the standard limits, or if it's carrying dangerous goods.

Gradients

- **Tunnel gradients:** Maximum gradient going up is 4% and maximum gradient going down is 6%.
- **Ramp gradients:** Maximum ramp gradients between 3% and 5%.

What to do if you break down or have an incident in the tunnel

The West Gate Tunnel Project has state-of-the-art systems to keep drivers safe. Just like on CityLink, cameras will monitor traffic conditions on the West Gate Tunnel and West Gate Freeway 24 hours a day, 7 days a week.

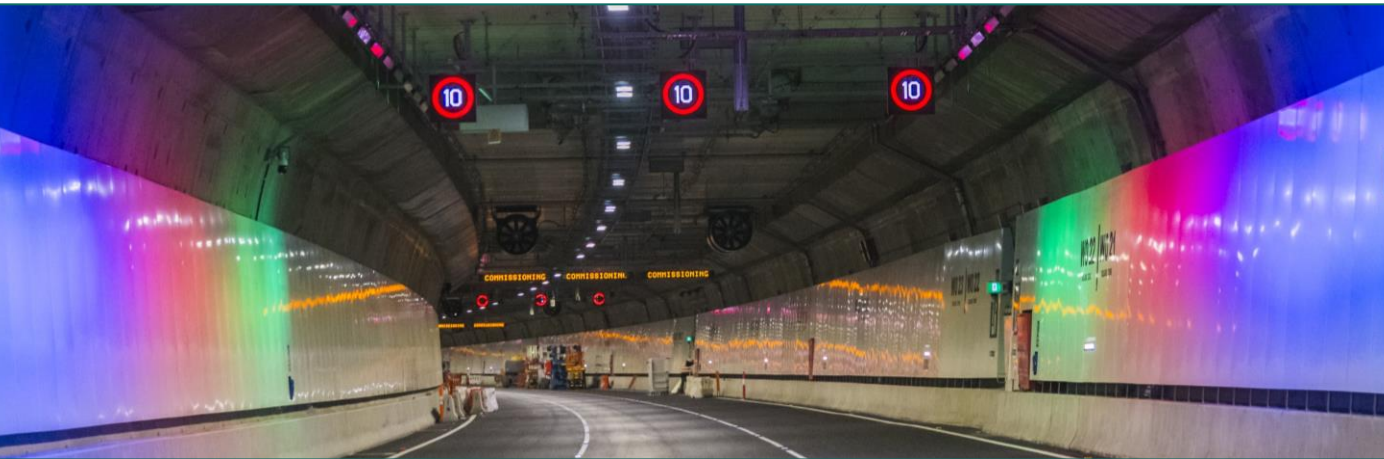
If you break down or have an incident: stay in your vehicle, turn hazard lights on, and an incident response team will be sent out right away.

Opening and operating the West Gate Tunnel

Opening will be safely sequenced when the road network is as quiet as possible. We'll let you know once it's ready for traffic.

After opening, it may take time for traffic to settle – this is the biggest change to Melbourne's road network in the past 25 years.

Transurban and the Victorian Government will continuously review how everything is operating and respond as quickly as possible to feedback.



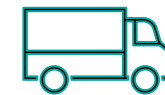
Noise

Traffic noise will be reviewed post-road opening



Air quality

Ambient air quality will be monitored for up to 5 years after West Gate Tunnel opens



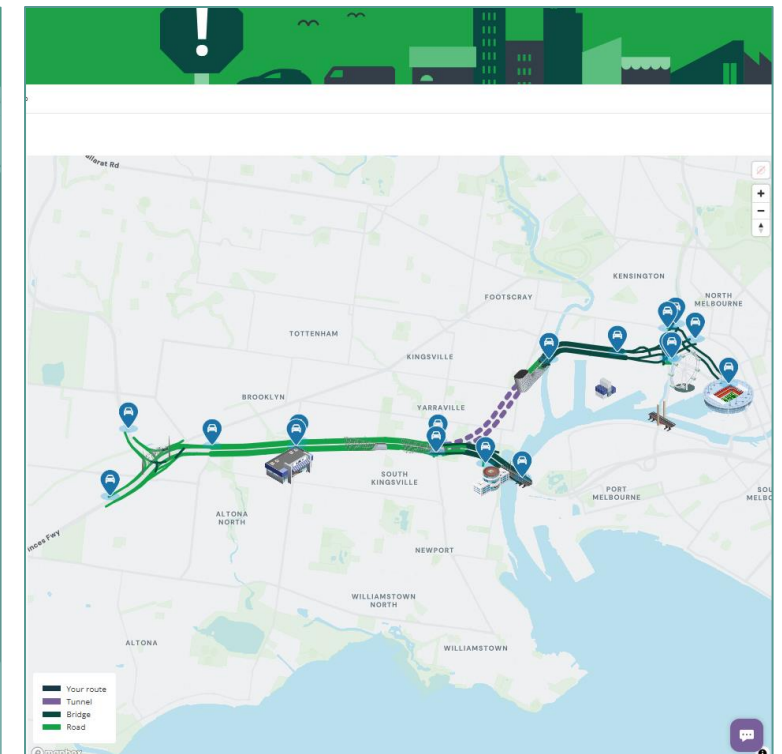
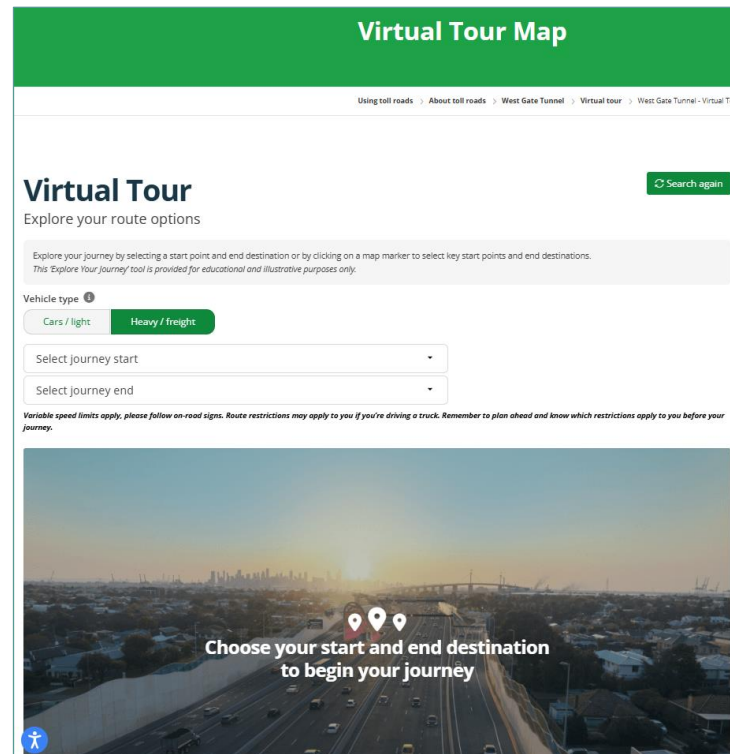
Traffic

Traffic will be continuously reviewed to ensure the road network keeps moving

Take a virtual tour

Explore our online resources or reach out to us for a meeting, driver training, or information tailored to your organisation.

- Try our [Virtual Tour tool](#) to plan future journeys using the West Gate Tunnel Project before it opens – check out the interactive map and route videos designed for heavy and long vehicles.
- The [toll calculator](#) helps you plan the cost of journeys using the West Gate Tunnel.
- Get in touch to arrange a presentation or toolbox talk.
- We can provide freight transport user guides in digital and printed formats, across multiple languages.



No-truck zones

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Shane Taylor

Manager Freight Industry Coordination and Reporting
Freight Victoria



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Implementing the no-truck zones

When the West Gate Tunnel opens:

- six 24-hour no-truck zones
- One night-time (8pm-6am) and weekend no-truck zone on Williamstown Road

NO-TRUCK ZONES ARE COMING

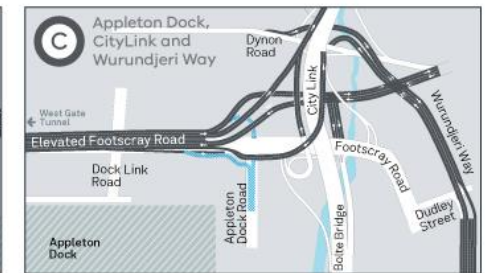
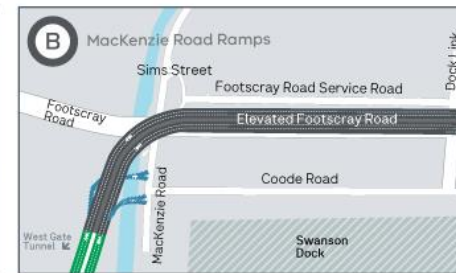
Blackshaws Rd
Francis St
Hudsons Rd
Buckley St
Moore St
Somerville Rd
Williamstown Rd

When the West Gate Tunnel opens, large trucks will be restricted from using some inner west streets. Cameras will be used for enforcement and fines will apply.

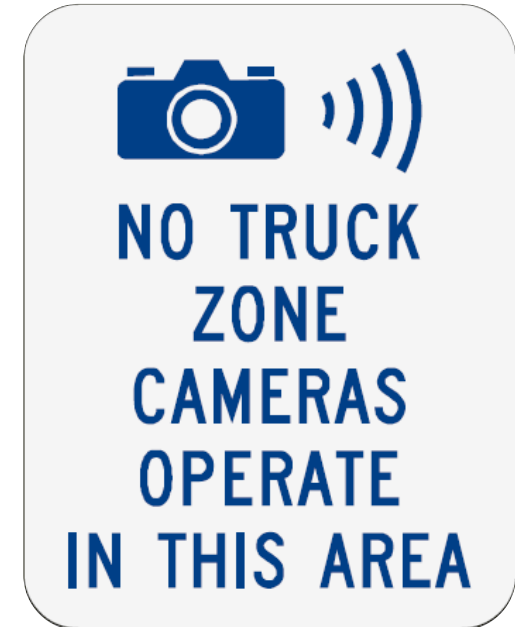
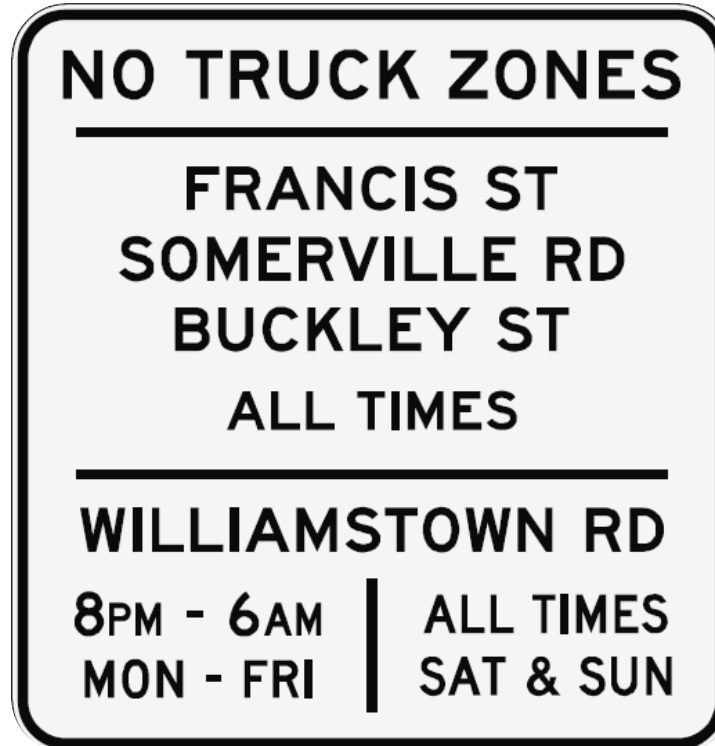
Transport Victoria



- No-truck zones (24/7)
- - - No-truck zone (nights and weekends)
- Underground tunnel
- ▨ Dock areas
- West Gate Tunnel Project (WGTP)
- ▨ WGTP on/off ramps



Sample signage



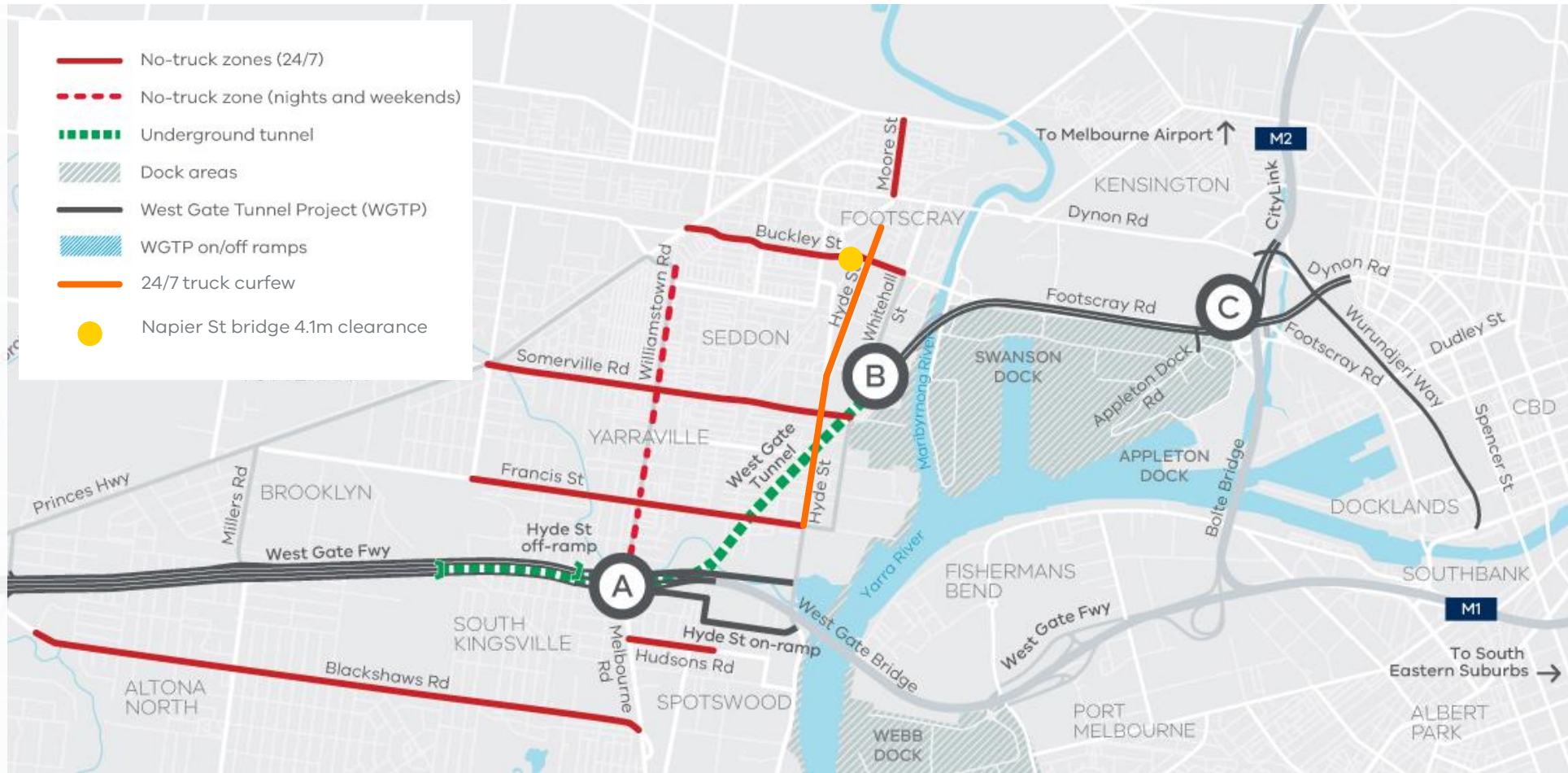
Truck restrictions

No-truck zones and other truck restrictions work together to keep freight moving on suitable roads.

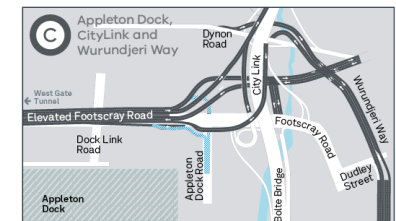
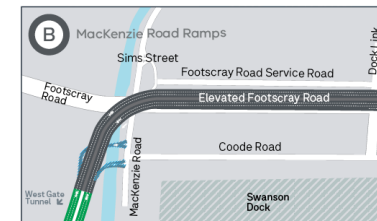
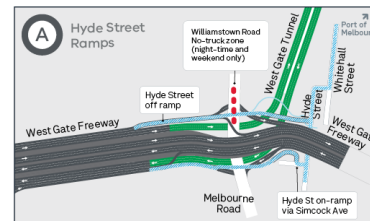
24/7 no-truck zones will replace curfews on Somerville Road, Moore Street and Francis Street.

The 24/7 truck curfew on Hyde Street north of Francis Street will remain in place, while south of Francis Street will be lifted.

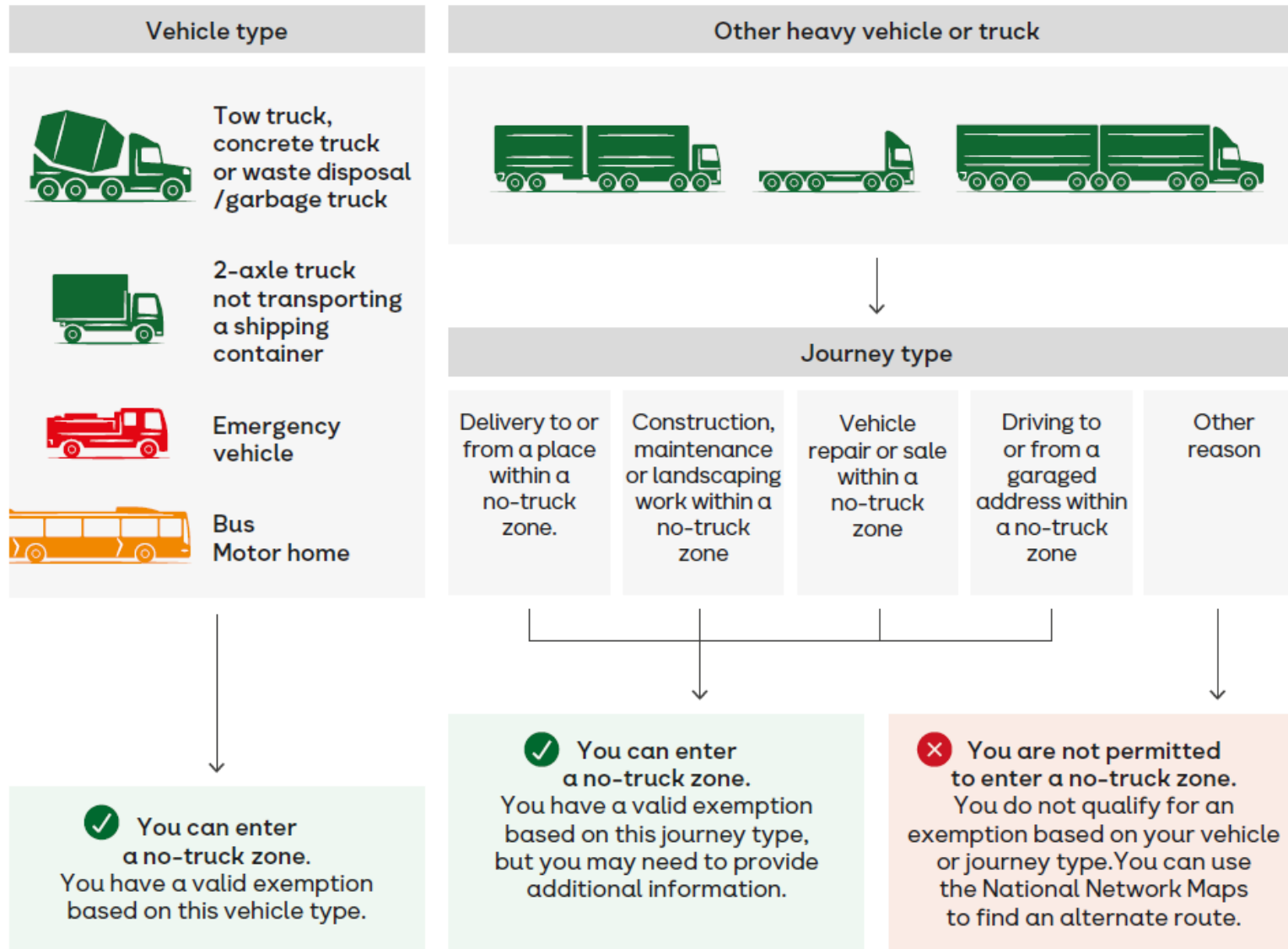
Trucks will be able to use Hyde Street south of Francis Street to access purpose-built ramps to and from the West Gate Freeway.



This map illustrates some of the truck restrictions in effect when the West Gate Tunnel opens. **Always check the National Network Map before you travel to ensure you're following all truck restrictions along your journey.**



Exemptions for general access heavy vehicles



Permits

Current permits that incorporate no-truck zones will be varied for effect on Day 1:

- Permit holders will need to use the new tunnel or ramps instead of using no-truck zones.
- Permit holders may still have access to no-truck zones if their vehicle or journey type is exempt (see left)

If neither of these apply, they will need to apply for a permit.

Restricted access vehicles should refer to the NHVR's National Network Maps to check the available network and submit a permit request.

Monitoring & Infringements

Roadside cameras will monitor trucks in no-truck zones to ensure the rules are followed.

Roadside cameras will help the regulator with enforcement.

If a vehicle type is lawfully permitted within a no-truck zone, the NHVR will identify it, and no further action will be taken.

We'll hold the vehicle's registered owner responsible for any fines if their truck is caught in a no-truck zone.



Exemption Notification Tool

For journey exemptions, an online form will be available on the DTP website to notify NHVR of your travel and provide proof of exemption.

This will be available shortly on the Transport Victoria website.

Where required, there will be additional opportunities to have this reviewed.



Installation photos



FRANCIS ST & WEMBLEY AVE



MOORE ST & DONALD ST

Heavy Vehicle Detection

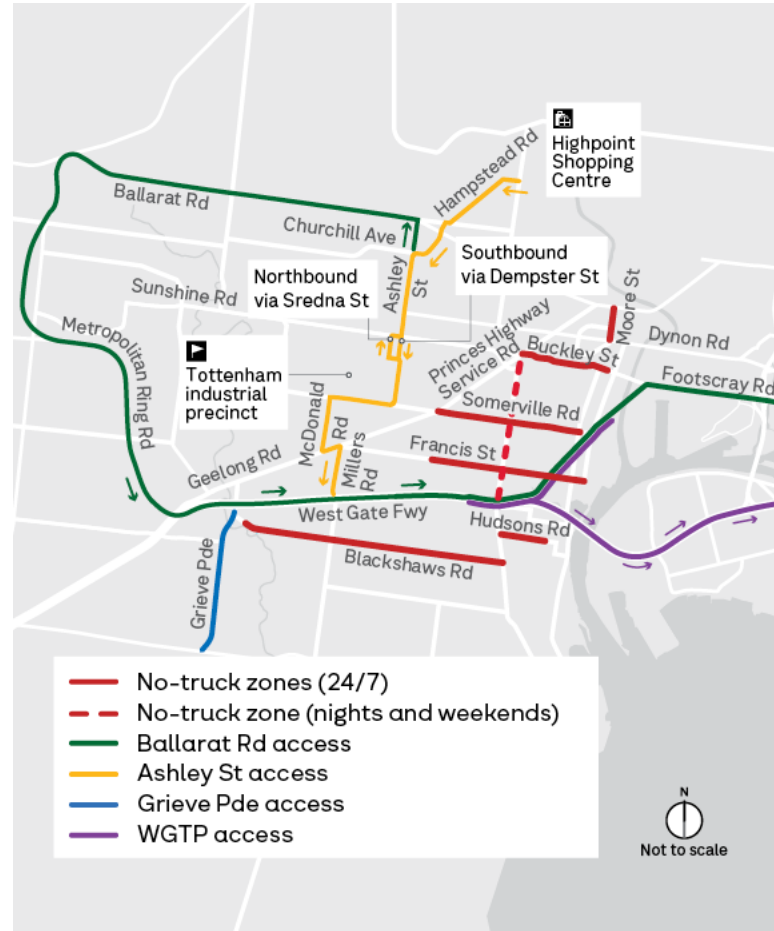
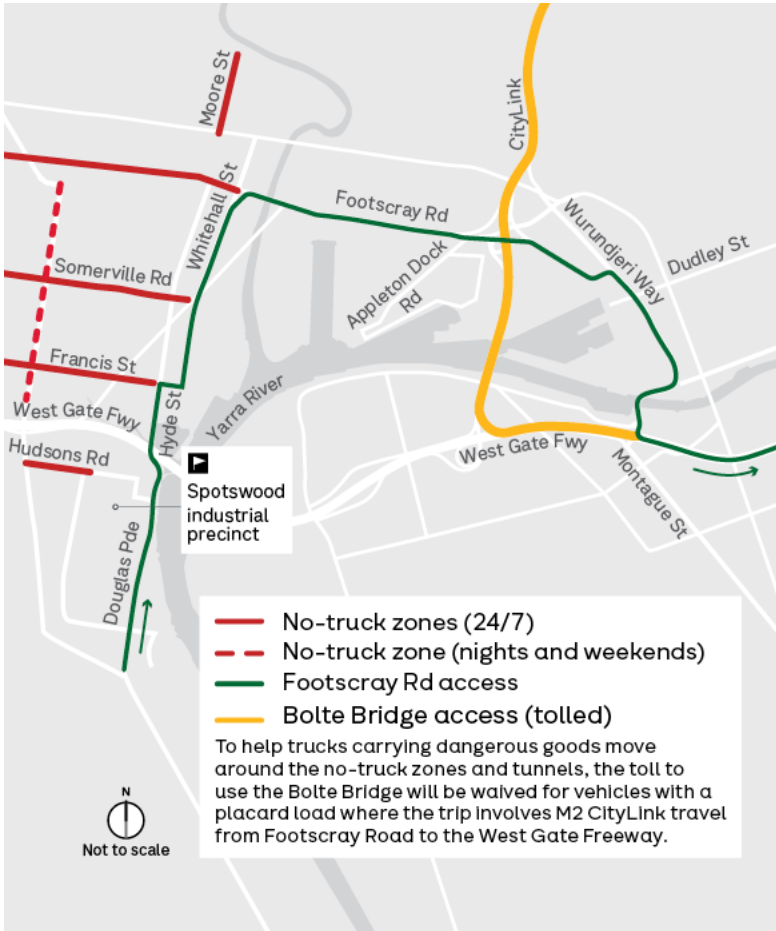
Somerville Road and Williamstown Road

May 2024

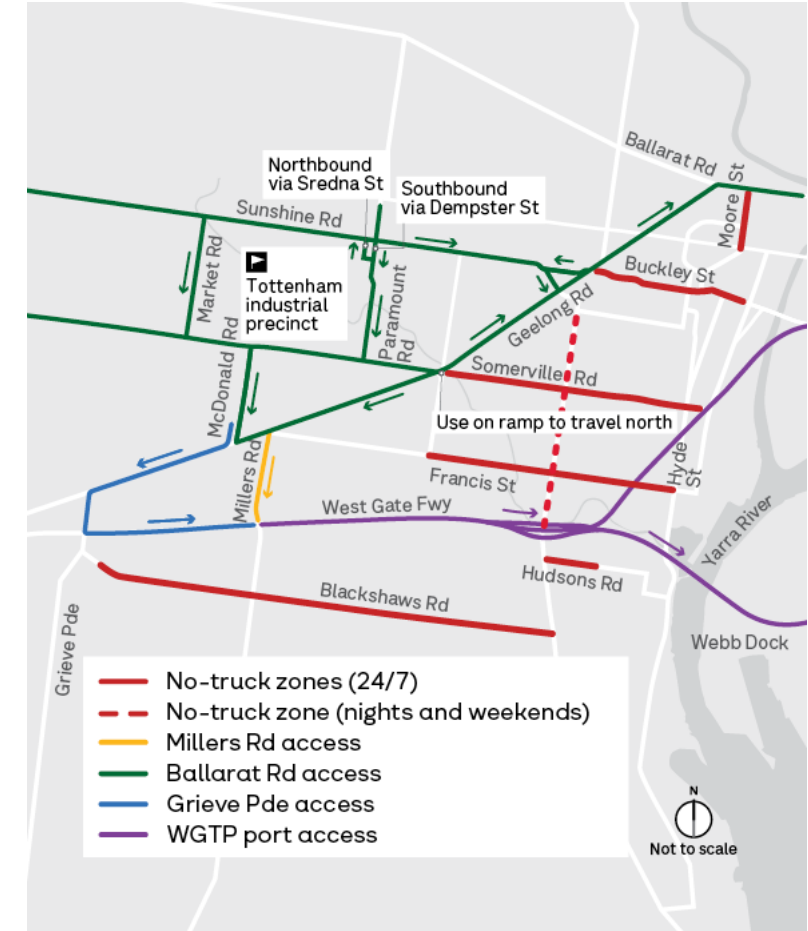
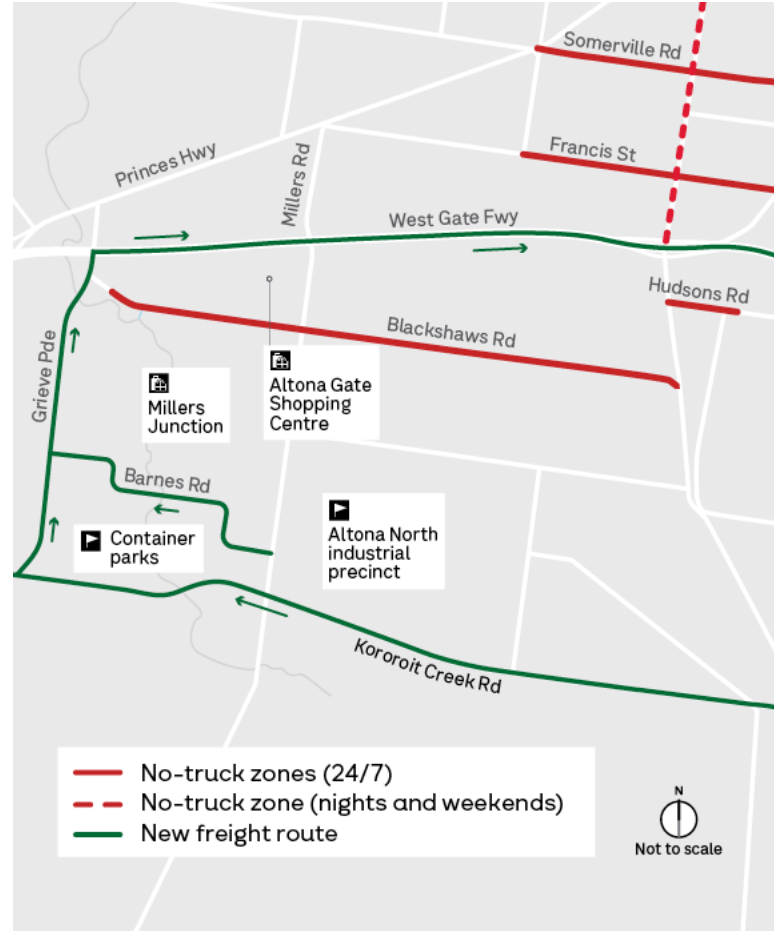
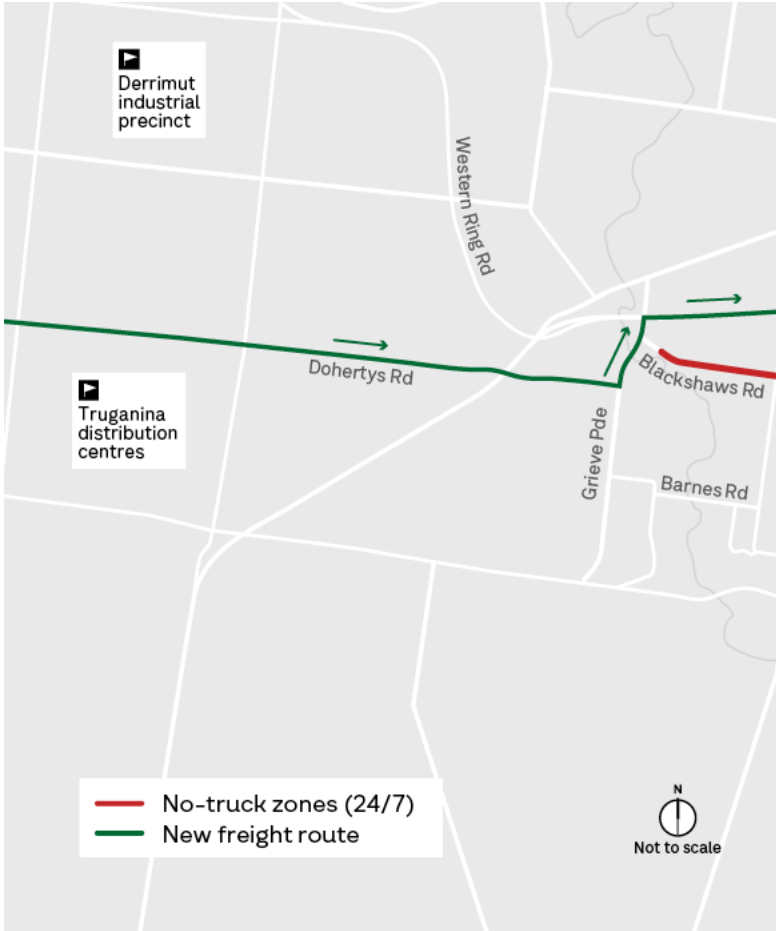


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Alternative Routes



Alternative Routes Continued



Find out more

For more information about National Network Maps, making an access request or requesting an infringement review, visit the National Heavy Vehicle Regular at nhvr.gov.au

Regulations may be subject to change.



For other languages visit transport.vic.gov.au/languages or call 9321 5450.



Find out more.
Scan or visit
transport.vic.gov.au

Explore your journey

To find out more about the West Gate Tunnel Project and practice driving the new routes, go to westgatetunnelproject.vic.gov.au/drive

West Gate Bridge

Industry Webinar

Christopher Pirpiris

Manager, West Gate Bridge Civil and Concrete
Department of Transport and Planning



Department
of Transport
and Planning

What are we doing?



We're doing our annual West Gate Bridge maintenance, closing three lanes in both directions:

- Citybound - 9pm on Boxing Day until 6am on 4 January
- Outbound - 9pm on Boxing Day until 6pm on 29 December

Expect delays of up to 60 minutes

Plan ahead at

transport.vic.gov.au/westgatebridge

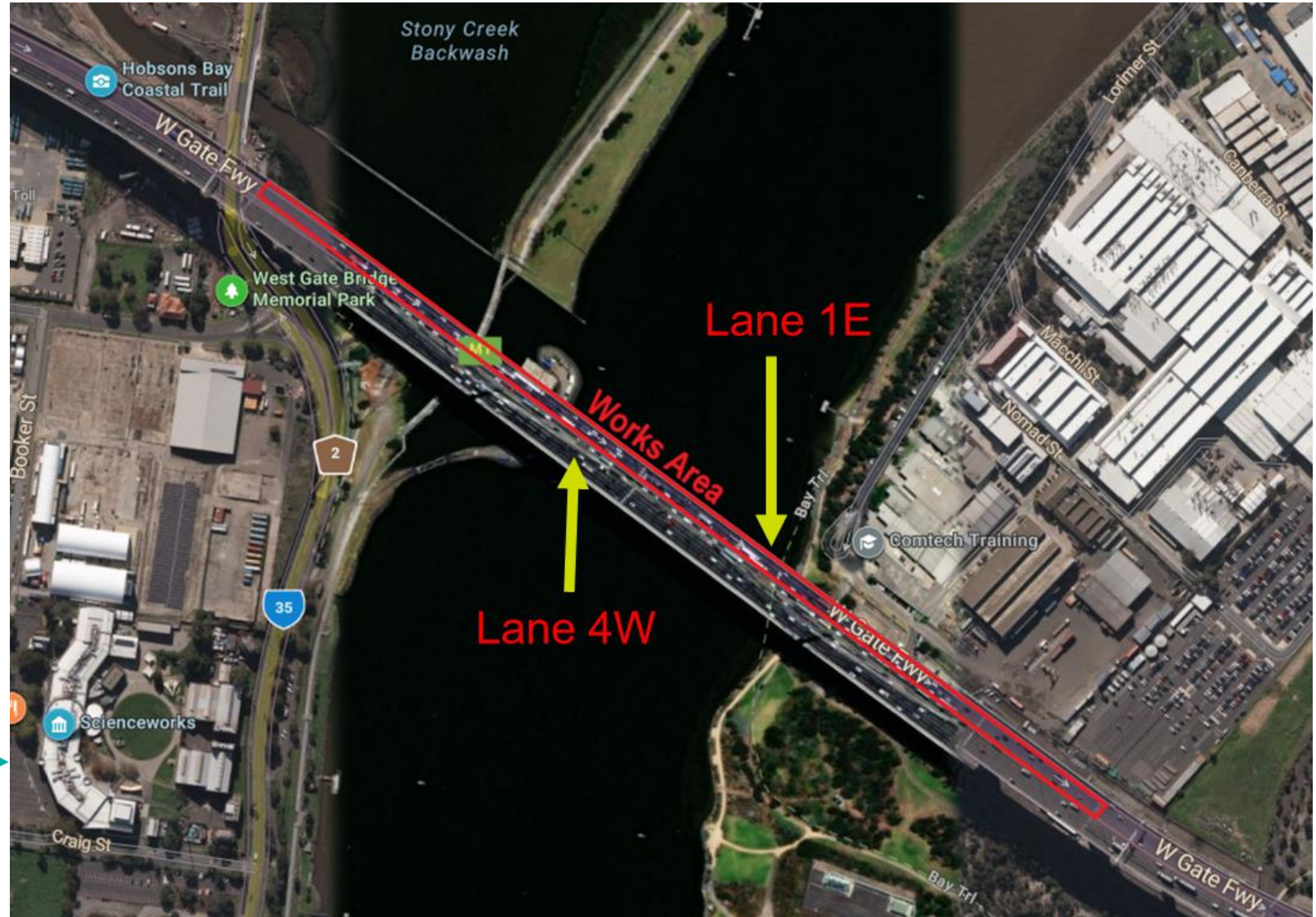
Key project information

Scope of works

- Replace 850m of asphalt and waterproof membrane on Lane 1E (citybound)
- Replace 120m of asphalt and waterproof membrane on Lane 4W (outbound) over the steel section
- Three lanes closed in each direction (1E, 2E, 3E & 5W, 4W, 3W)

Communications

- Multichannel communications including paid radio, social media, billboards, VMS and stakeholder engagement
- Google and Apple to promote bridge works via specialised travel alerts



Frequently Asked Questions

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Panel

Praveen Reddy

Paul Smith

Eli Goodhardt

Shane Taylor

Christopher Pirpiris



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Closing remarks

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Executive Director

Freight Victoria

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